What stops people from communicating with each other

#### **ENABLE**



### Welcome!

## Your facilitator for today is



"The great enemy of communication is the illusion of it. We have talked enough; but we have not listened."

William H. Whyte



#### Aims of the session

- 1. Discuss common physical and language barriers to communication.
- 2. Understand the impact of those barriers.
- 3. Identify which barriers most affect you.
- 4. Discuss ways of overcoming those barriers.





Complete your diamond 9 worksheet to identify the barriers that most affect you in the workplace.



## **Activity**

In pairs you will be given some cards.

Stick each one in a centre of a piece of flipchart paper.

Make notes for each one about the issues that barrier causes and how they might be overcome. Use your handout to help.

Stick up your posters and do a gallery walk to look at all the posters that have been created.



What's one thing you will do in the future to break down communication barriers?

# Thank you!

