Do I Need to Speak Differently to get a Job?

**ENABLE** 



#### Welcome!

### Your facilitator for today is



### Warm Up Task - Snowball

- 1. Write down a worry or concern you have about the way you speak (write it clearly)
- 2. Screw it up into a ball
- 3. When the facilitator says 'go', throw it across the room
- 4. Pick up a 'snowball' and throw it again
- 5. Pick up a 'snowball' and take it in turns to read out what it says



#### Aims of the Session

- Consider situations where you may wish to speak differently
- 2. Discuss techniques for speaking professionally
- 3. Identify what could be classed as unprofessional
- Consider the impact of accent and vocabulary at work



### Do you?

- 1. Work in small groups
- 2. You will be given three pieces of paper with questions on
- 3. Discuss your opinions of each question
- Nominate a scribe for each question to make notes about your ideas

5. Share your ideas with the whole group





## Yes if...



You use slang words frequently



#### You swear a lot



You use too many colloquial expressions



You don't know the basic terminology related to your company or industry



## No if...



# You are using inoffensive language in a more social setting



You try to remain professional in the workplace and consider the needs of others



#### You are positive and polite





## Yes if...



You believe some of the statistics about people with non-standard accents not being accepted for job roles



## Your pronunciation of some words is unclear



#### You want to



## No if...



People find it easy to understand you



You know how to adapt your accent to fit the situation





## Yes if...



#### People can't understand you



## People are always asking you to slow down



#### You only speak in one tone



#### You don't fully pronounce words



## No if...



You receive positive feedback when you speak in group situations



People find it easy to understand you



You've worked hard on presenting yourself professionally and clearly and have developed your skills



You understand that there is a need to speak differently with different groups of people depending upon a number of factors





# IT'S NOT ACTUALLY ABOUT ACCENTS...



#### What is it all about?

- The vocabulary you use
- Your tone
- Your confidence
- Your behaviour
- Your general body language



### Choosing the Right Vocabulary

 There are some words you should avoid using in the workplace as they are unprofessional and don't give a good impression

 Sort the words you are given under the two headings to reflect words you can use in the workplace and words you shouldn't





#### **TOP TIPS**



# Make sure you use formal English when you are writing



## Read as much as possible to expand your vocabulary

Try to read texts written by professionals rather than just anything on the internet



#### Pick someone whose speech you admire

Mirror the parts you think make them great!



#### Ask for feedback

Get friends/family and colleagues to tell you if you are not saying something clearly



# Focus on your pronunciation and speed rather than your accent



#### Did We Achieve Our Aims?

- Consider situations where you may wish to speak differently
- 2. Discuss techniques for speaking professionally
- Identify what could be classed as unprofessional
- 4. Consider the impact of accent and vocabulary at work







## Thank you!

