

Community Partner Survey 2016 Results

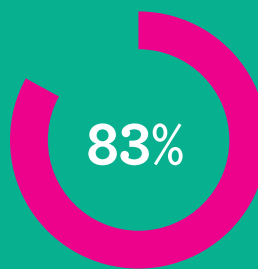
As a result of working directly with ELBA volunteers, BENEFICIARIES have experienced:



Gained hard skills,
e.g. interview skills or
CV skills



Long term change in
their circumstances,
e.g. they got a job or
passed a test

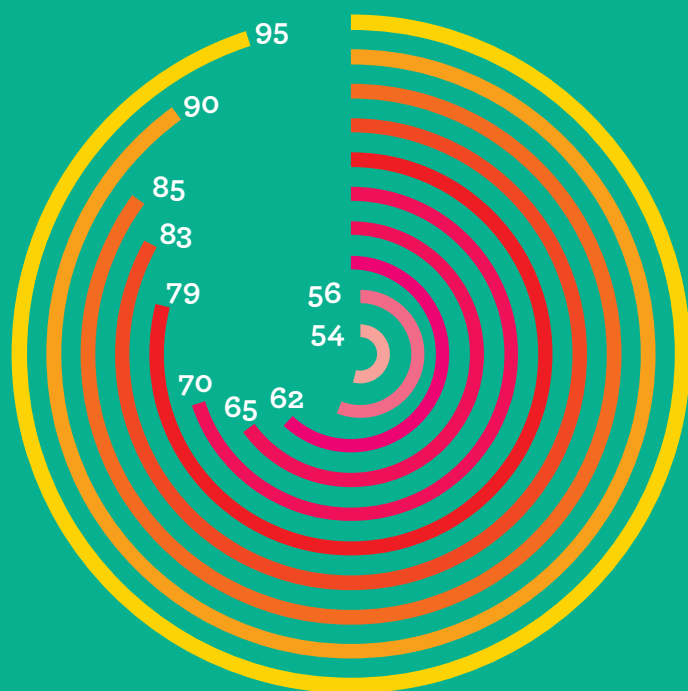


Substantive improvement
in their lives e.g. gaining
presentation skills, etc.



Some positive change,
e.g. increased
awareness of an issue,
ideas of jobs available

As a result of working with ELBA,
COMMUNITY PARTNERS have:



All statistics represent answers only where applicable to the organisation

- 95% – Been able to improve services / products
- 90% – Increased their profile
- 85% – Increased pride/satisfaction in their area
- 83% – Increased use of their service / public space
- 79% – Experienced environmental benefits
- 70% – Been able to provide new services / products
- 65% – Seen increased safety in their area
- 62% – Been able to spend more time with clients
- 56% – Improved management systems (e.g. IT, HR, finance)
- 54% – Been able to employ more staff / take on more volunteers



Creating Possibilities
in East London

Community Works Impact 2016

ELBA's Community Works team facilitates partnerships between corporate and community organisations to benefit both parties. We do this in two main ways:

1. Bringing the expertise of highly skilled business volunteers to support the community
2. Challenge ELBA: engaging teams of up to 100 volunteers in one day community projects

ELBA changes according to community needs and is constantly developing the programmes it offers. From finance and legal advice to placing trustees, chairs and secretaries, ELBA finds the answer to a range of challenges facing east London community partners. The results from our survey were fantastic.



10,263 volunteers placed



61,835 hours given



£1.42m leveraged funds through volunteering

Impact on Community Organisations

86% have a good ongoing relationship with businesses. 85% have accessed training and companies they would not otherwise have a relationship with.

95% have been able to improve existing services/products, while 70% have been able to provide new services/products. 'The Digital transformation plan developed by a corporate volunteer will help us develop performance and increase our clients' digital inclusion.' Clare Norton, Peter Bedford Housing Association.

62% increased client time. Linda Kelly from One Housing Group said: 'It has shown our customers that we care for them, transforming their living space, doing workshops and helping them find employment makes a difference to how they respond to us.'

56% have improved their management systems. Andrew Hudson from the Old Church Stoke Newington said: 'By finding us a treasurer you've helped us improve financial management and corporate governance, including health and safety and generally strengthened the board.'

79% enjoyed environmental benefits from working with ELBA.

90% increased their profile: 'ELBA raised our profile helping us engage more corporate partners. They've connected us with specialists who have provided our team with skills and knowledge to help us improve our use of social media to recruit more volunteers.' Anthony Mensah, The Hackney Pirates.

Impact on beneficiaries

30% of community partners surveyed had ELBA volunteers work directly with beneficiaries.

100% experienced some change as a result of activity with ELBA volunteers, 83% experienced a substantive improvement in their lives while 70% experienced a long term change in their circumstances. Tayebah Kazempour from Hackney Community College said: 'The opportunity to meet professionals from high profile corporate organisations that they don't usually meet has helped raise aspirations and ambitions of students from disadvantaged backgrounds.' Linda Kelly from One Housing said: 'The volunteers have transformed the living environment for the people we support giving them a warm place to call home.'

95% experienced a positive change in behaviour or attitude and 95% developed new skills or an increase in their personal effectiveness. Alex William from Weavers Adventure playground said his young people learnt 'fact based realities on approaches to securing a job'. 81% gained hard skills, such as CV or interview skills.

88% gained knowledge and awareness and 100% experienced social interaction they otherwise wouldn't have. 'The opportunity to meet professionals from high profile corporate organisations has helped with raising aspirations and ambitions in students from disadvantaged backgrounds.' Tayebah Kazempour, Hackney Community College.

ELBA's service

89% of community partners surveyed are happy with the service ELBA provides the community. 90% would recommend ELBA to a friend or colleague. While 43% said they would not receive the support elsewhere. 'ELBA are well organised, professional and polite. All members of staff are enthusiastic and have a good knowledge of the corporate world and our community based projects.' Jessica Whitehead, Lee Valley Regional Park Authority.

ELBA have supported 45% of the community partners surveyed in more than one way. ELBA has long standing relationship with the community with 82% surveyed working with us for more than 1 year, 46% working with us for more than 3 years and 30% working with us for more than 5 years. Consistent with ELBA's desire to increase impact, 45% of community partners received more than one intervention while 16% were new to ELBA this year.



Creating Possibilities
in East London