

Community Partner Survey 2015 Results

As a result of working directly with volunteers, **BENEFICIARIES** have:



Experienced a positive change in behaviour or attitude



Improved themselves by developing new skills or increasing personal effectiveness

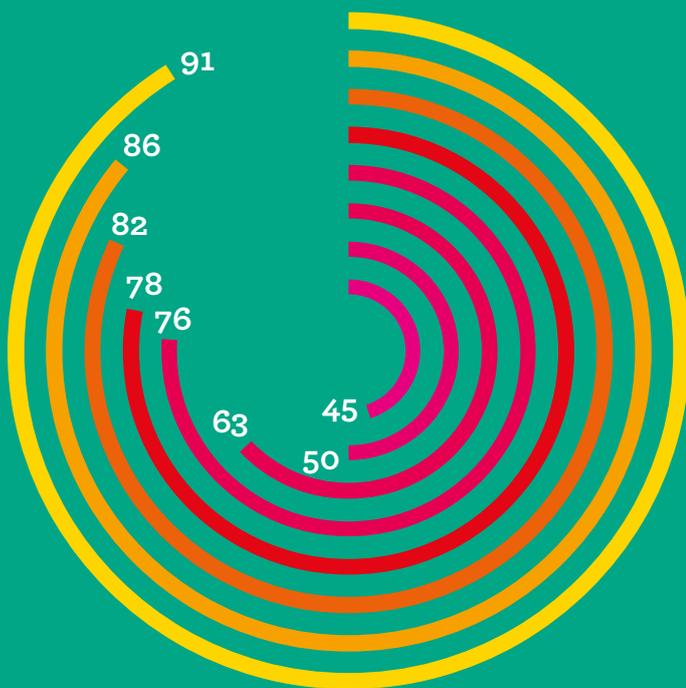


Made a connection to further their goals



Experienced a direct positive impact on their quality of life

As a result of working with ELBA, **COMMUNITY PARTNERS** have:



- 91% – Been able to improve existing services/products
- 86% – Increased their profile
- 82% – Have a good ongoing relationship with corporate volunteers
- 78% – Experienced environmental benefits
- 76% – Been able to provide new services/products
- 63% – Been able to spend more time with clients
- 50% – Been able to employ more staff/take on more volunteers
- 45% – Improved their management systems

All statistics represent answers only where applicable to the organisation



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Community Works Impact 2015

ELBA's Community Works team facilitates partnerships between corporate and community organisations to benefit both parties. We do this in two main ways:

1. Bringing the expertise of highly skilled business volunteers to support the community
2. Challenge ELBA: engaging teams of up to 100 volunteers in one day community projects

ELBA changes according to community needs and is constantly developing the programmes it offers. From finance and legal advice to placing trustees, chairs and secretaries, ELBA finds the answer to a range of challenges facing the east London community. The results from our survey were fantastic.



9,610 volunteers placed



57,112 hours given



£1.4m leveraged funds through volunteering

Impact on Community Organisations

82% of community partners have a good ongoing relationship with businesses. 83% have accessed training and companies they would not otherwise have a relationship with.

91% have been able to improve existing services/products. Rahima Khutun from Bancroft TMC said 'The fence [painting] has brightened up the estate, making residents happy and proud to live on the estate.'

76% have been able to provide new services/products. Pastor Obi Onyeabor, Barking Food Bank, said 'We have seen an increase in our income, expansion of our project, also increase on our impact to local community.'

63% have increased their client time. 'Volunteer Groups coming through ELBA have allowed human resources to be concentrated more on our charitable objectives and young people.' Mike Wardle, Shadwell Basin Outdoor Activity Centre.

45% have improved their management systems: 'We gained two trustees from business who have really added to our board and have brought in new skills, particularly financial.' Kirsty Cornell, Tower Hamlets Council for Voluntary Service.

86% increased their profile. 'ELBA have given significant support to our volunteering programme over the past year. This allowed us to see and help many more of our clients and make a bigger impact on East London's homeless.' Providence Row's Joe Swan.

Impact on beneficiaries

35% of community partners surveyed work directly with beneficiaries.

93% made a connection to further their goal. Emma De Sausmarez from Kingsmead Primary School said 'It's great for the children to work with professional adults outside of the school staff; they enjoy showing them their skills and abilities. It enforces their learning.'

94% made an improvement in an area of their life or key goals. 'Some of the learners who have taken part in these events have already successfully progressed onto apprenticeships and employment.' Dewi Griffin from Skills to Growth.

Community partners reported 100% of beneficiaries experienced a positive change in their behaviour or attitude. 'Workshops with ELBA have allowed our beneficiaries to increase their confidence during interviews, have a generally positive attitude to work and are more motivated and able to set aspirational goals.' Momtaz Ajid, Leaders in the Community.

95% developed new skills or an increase in their personal effectiveness. 91% experienced a direct positive impact on their quality of life. Tracy Higgins from North Beckton Primary School said 'We had one pupil with very low self esteem and he helped successfully with some gardening projects. The work and praise he received from the volunteer had a really positive effect on him.'

ELBA's service

94% of community partners surveyed are happy with the service ELBA provides. Katherine Sharp from Stepney City Farm said 'We do arrange days directly with companies too, but it involves much more leg work than doing it through ELBA'.

91% would recommend ELBA to a friend or colleague, while 49% said they would not receive the support from anywhere else. 'People are always keen to volunteer but it can take time to find the right person. ELBA are really fast at responding and have a huge professional network.' Hannah Hughes, The Big House.

ELBA has long-standing relationships with the community with 84% surveyed working with us for more than 1 year / 44% surveyed working with us for more than 3 years / 29% surveyed working with us for more than 5 years.



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